

FROM ABACUS TO GALILEO – MAKING THE RIGHT CHOICE!

Converting To Galileo

The Abacus to Galileo Quick Reference is designed to help you transfer effortlessly from Abacus to the Galileo system.

Simply look for the Abacus entry on the left of the page, and read the corresponding Galileo entry on the right. The following is being designed to follow the PNR creation process.

ABACUS	GALILEO
Sign In & Sign Out 進入/退出系統	
SI*1217	SON/ZAN
SO*	SOF
S	OP/W*
B	SB
Information and Help 資料查詢	
Y	GG*
F*FOX	H/A (Help topic start with Letter A)
Encode and Decode 解碼及縮碼	
City 城市	
W/-CCBANGKOK	.CE BANGKOK
W/*SGN	.CD SGN
Country / Land 國家	
HCCC/TAIWAN	.LE TAIWAN
HCCC/CN	.LD CN
Airline 航空公司	
W/-ALAIR INDIA	.AE AIR INDIA
W/*MH	.AD MH
W/*001	.AD*001
Equipment 機型	
W/EQ-BOEING 747	.EE BOEING 747
W/EQ*744	.ED 744
Hotel 酒店集團	
W/HL*HY	GC*11/HTL/HY

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ABACUS**GALILEO**

W/-HLHYATT

GC*11/HTL/HYATT

Car 租車公司

W/CR*ZE

GC*12/CAR/ZE

W/-CRAVIS

GC*12/CAR/AVIS

Scrolling 屏幕移動

MD

MD

MU

MU

MB

MB

MT

MT

**PNR(Abacus)/Booking File(Galileo)- Mandatory Fields
旅客訂位記錄-必要項目****Air Availability 可售機位表**

110SEPHKGSIN

A10SEPHKGSIN

108JULBKKSJD2P

A08JULBKKSJD2P

111JULKULTPE¥MH

A11JULKULTPE/MH

110JUNHKGSGN¤VN

A10JUNHKGSGN*VN

122SEPHKGNYC9ATYO¥NW

A22SEPHKGNYC9A.TYO/NW#

123DECHKGORD9ASEL/SFO

A23DECHKGORD.SEL.SFO

110OCTSINBNE¥/*A

A10OCTSINBNE//*A

101NOVBKKBJS¥/*O

A01NOVBKKBJS//*O

1¤JL

A*JL

1¤*

AM*JL

Follow up entries 延續指令

1*

A*

18OCT

A18OCT

1¥3

A#3

1-2

A-2

1*R

A*R

1R18NOV

AR18NOV

1R¥3

AR#3

Timetable 航班時刻表

SMNLSYD

TTMNSYD

S20APRHKGSHA¥KA

TT20APRHKGSHA/KA

S*

MD

S¥TG

TT/TG

S*OA

TT*O

continued on next page

ABACUS	GALILEO
Flight Information 查詢航班詳細資料	
VA*1 VI*3 VI* V*SQ1/15MAY	TTL1 TTB3 *SVC TTSQ1/15MAY
Itinerary Field 行程欄	
01C2 01Y2LL 01Y3* 01Y1GK 03C2Y3 0CX903Y10JULHKGMNLNN1 0SQOPENY10SEPSINSYDDS1 0YYOPENYHANVTEDS1 0SQ861Y06FEBHKGSINGK1 0A	01C2 or N1C2 01Y2LL or N1Y2LL 01Y3* 01Y1AK 03C2Y3 or N3C2Y3 0CX903Y10JULHKGMNLNN1 0SQOPENY10SEPSINSYDNO1 0YYOPENYHANVTENO1 0SQ861Y06FEBHKGSINAK1 0A or Y
Change Segment Status 更改航段狀態代碼	
.1HK .1RR .1XK .1NN WC3C	@1HK @1RR @1XK @1NN @3/C
Cancel 取消航段	
X2 X1/3 X1-3/5 XI	X2 X1.3 X1-3.5 XI
Move Segment 更改行程的航段次序	
/1/3 /1A	/1S3 /1, then 0A or Y
Name Field 姓名欄	
-2WATKINS/P MR/R MRS -RYAN/TIMMSTR*C05 -I/RYAN/HELENMISS*118 -3αLEE/JENNY MS -3α*C08 -3α	N.2WATKINS/PMR/RMRS N.RYAN/TIMMSTR*5YRS N.I/RYAN/HELENMISS*18MTHS N.P3@LEE/JENNYMS N.P3@*8YRS N.P3@

continued on next page

ABACUS**GALILEO****Phone Field 聯絡電話**

9HKG ABC TRAVEL 2212 1234 AMY
 9KUL603 2155 8888-B
 92#603 2155 9988-B
 92#

P.T*ABC TRAVEL 2212 1234 AMY
 P.KULB*603 2155 8888
 P.2@KULB*603 2155 9988
 P.2@

Ticketing Field 開票資料

7T-A
 7TAW20DEC/
 7#TAW21DEC/

T.T*
 T.TAU/20DEC
 T.@TAU/21DEC

Received From Field 資料來源

6HARRIS
 6#HARRY

R.HARRIS
 R.@HARRY

End 結束儲存

E
 ER

E
 ER

Ignore 放棄輸入

I
 IR

I
 IR

Retrieve 查詢訂位記錄

*ZRDYOO
 *-CHEUNG or *-CHEUNG/PETER
 *CX450/10DECHKG-CHAN
 *2
 *L

*ZRDYOO
 *-CHEUNG or *-CHEUNG/PETER
 *CX450/10DECHKG-CHAN
 *2
 *L

PNR Display 顯示訂位記錄

*A
 *I
 *N
 *P3
 *P7
 *P9
 *P5
 *B
 *FF
 *N*I*B*P3
 *H

*R
 *I
 *N
 *SI
 *TD
 *P
 *NP
 *SD
 *MM
 *N.I.SD.SI
 *H

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PNR(Abacus)/Booking File(Galileo) - Optional Fields

旅客訂位記錄-選擇性項目

SSR 特殊需求傳送

3VGMLA	SI.VGML
3VGML1.1	SI.P1-1/VGML
3DBML1,3-2.1,3.1	SI.S1.3P2-3/DBML
31□-2.1(Before end PNR)	SI.P2@
32-5XX (After end PNR)	SI.S2-5@
3PCTC/SUSAN JONES/GB 0181 888666-1.1	SI.SSRPCTCKAHK1/SUSAN JONES/GB 0181 888666-JONES/JMR
3PSP1/A1234445/US/01JAN70/CHAN/TAIMAN/ M-1.1	SI.SSRPSP1/A1234445/US/01JAN70/ CHAN/TAIMAN/M-1CHAN/TAIMANMR

OSI 一般訊息

3OSI SQ VIP PRIME MINISTER	SI.SQ*VIP PRIME MINISTER
31□OSI MH VIP POP SINGER	SI.1@MH*VIP POP SINGER
31□	SI.1@

Seat Map 座位分配圖

4G3*	SA*S3
4G*CX900Y2DECMNLHKG	SA*CX900Y2DECMNLHKG

Advance Seat Request 預先選位

4G/SA	S.SA
4G6/9A10A	S.S69A/10A
4G6C/11A12A	S.S6@11A/12A
4GX6	S.S6@
4GXALL	S.@

Option = Review Booking File 查閱一般附註資料

5Q-FO5818DEC50/81	RB.18DEC/Q81*FREE TEXT
51□Q-20DEC12/11	RB.@1/20DEC
51□	RB.1@

Remark = Notepad Remark 附註資料欄

5FREE TEXT	NP.FREE TEXT
5H-FREE TEXT	NP.H**FREE TEXT
51□NEW DATA	NP.1@NEW DATA

Itinerary Remarks 行程表附註欄

5¥FREE TEXT	RI.FREE TEXT
5¥S2FREE TEXT	RI.S2*FREE TEXT
52□¥S2FREE TEXT	RI.2@*FREE TEXT
52□	RI.5@

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ABACUS**GALILEO****Frequent Flyer 會員咭號**

FFCX1234567890
 FFCX1234567890/BA,QF-1.1
 PT*CX

M.CX1234567890
 M.P1/CX1234567890/BA/QF
 M*CX

Divide 分割旅客訂位記錄

Steps
 D2 or D2*4
 6MARY
 F
 E OR ER

DP2 or DP2.4
 R.MARY
 F
 R.MARY
 E or ER

Printing 列印行程表

PTR*A
 PTR*IUXXIU
 PTRY/MKT/HK1/P2
 DIT¥DPI
 DIT¥N1-3¥S1/3¥DPI

P-*ALL
 P-*ZH134O
 P-GC*HKG/2
 TKPDID
 IMUP1-3/S1.3,R.P,TKPDID

**Electronic Travel Authority System
 澳洲電子旅遊簽證系統**

Step 1 : ㄇETA
 Step 2 : TIETAR
 Step 3 : QUIT
 TIETAQ
 TIETAH
 TIETAS

TIETAR

 TIETAQ
 TIETAH
 TIETAS

Timatic 檢疫及簽證資料系統

Step 1 : ㄇTIM
 Step 2 : TIRV\$NASIN\$DEPAR
 Step 3 : QUIT

TI-MV (Fill-in-format) or
 TI-RV\
 NA SIN\
 DE PAR (enter)

**Host Miscellaneous Entries
 系統內其他主要功能指令**

T*CT-BJS
 T*CX-HKGDEL
 T*SYD
 K9LA*

DCTBJS
 DCXHKGDEL
 @LTSYD
 DCA/*A

continued on next page

ABACUS**GALILEO****Cloning / Repeating a PNR 複製旅客訂位記錄**ICAPD
ICAN,AP9,AP5REALLSALL
REN.P.RI.SALL**Queues Q 信箱**QC/
QC/97
I
QXI
QR
QP/99
PTRQL/99QCA
Q/97
I
QXI
QR
QEB/99
QPRINT/B/99**Fares and Pricing 機票價格與報價****ABACUS****GALILEO (Apply for US/Canada/
Australia)****Fare Display 特殊需求傳送**FDαHKGSYD
FDαSINBNE/01JUL/SG
FDαKULLHR/MH/EXCN (F*RTUMML)
FDαHKGHKG/CX/CTRWFDHKGSYD
FD1JULSINBNE/SG
FDKULLON/MH@EXCN
FDHKGHKG/CX-RTW**Follow up entries 延續指令**FDαR
FDα/5JUL
FDαN
FDαL
FDα/,CH
RBα6
RDα2
RDα2//15-17/20
RLα3FDB
FD/5JUL
FD:NUC
FD:LOC
FD*CNN
FDC*6 or FDC*6//CX
FN*2
FN*2/15-17.20
FR*3**NO PNR Pricing 無訂位記錄之票價計算**WQαPHKG10MAR¥CCXTPEHKG¥R/CX
WQαPHKG10MAR¥CCX¥DBTPE16MAR¥CCX
¥DBHKG¥R/CX
WQαPHKG10MAR¥CCXTPE--KHH¥CCIHKG¥R/CX
WQαPHKG¥CSQSIN-¥CSQSYD¥CSQSIN-¥CSQ
HKG¥R/SQFQPHKG10MARTPE16MARHKG+CX/CCX
FQPHKG10MAR.BTPE16MAR.BHKG+CX/CCX
FQPHKG10MAR+CXTPE--KHH+CIHKG/CCX
FQPHKGX-SINSYDX-SINHKG+SQ/CSQ*continued on next page*

ABACUS**GALILEO****Follow up entries 延續指令**

WQαU1	FQP*1
WQαQ1	FQP*1
WQαG1	FQN, FN1

Itinerary Pricing = Fare Quote 有訂位記錄之票價計算

WPαI	FQ
WPαIαN2	FQP2
WPαQ2	FQL2
WPαU2	FQN2
WPαG2	FQN2 followed by FN1/P2.5
Not Applicable	FQBB

Informative Pricing = Fare Quote Planner 無訂位記錄之票價計算

WQαBKKS YDBKK	FQPBKKS YDBKK
WQαPHKG YCJL YDCTYO YCJL YDCYVR	FQPHKG19JULTYOYVR+JL@C

Agency Private Fares 旅行社淨價系統

NFDHKGPEK/11JUL/IBM	FD11JULHKGPEK/CA-PRI-IBM
NFDPEKKUL/11JUL/IBM YBC	FD11JULPEKKUL-B/CA-PRI-IBM
NFDBKKSIN/11JUL/IBM/TG YJ*OW	FD11JULBKKSIN-OW/TG-PRI-IBM
NFDSINSYD/11JUL/IBM/SG*CH	FD11JULSINSYD*CNN/SG-PRI-IBM
NFDHKGSGN/11JUL/IBM/CX*CH*HKD	FD11JULHKGSGN*CNN/CX::HKD-PRI-IBM
NA	FD11JULHKGSGN*CNN/CX:NUC-PRI-IBM
NFDSGNTYO/11JUL/SQ/IBM/O	FD11JULSGNTYO/SQ-PRI-IBM:P

Tax 稅項資料

TX*CHINA	FTAX-CHINA or FTAX-CN
TX**XA	FTAX-US
PXC*MIA	FTAX*PFC-MIA

Currency 貨幣資料

DCα520GBP/HKD	FZSGPB520HKD
DC*CUR*	FBT*
DC*JAPAN	FBT*JP
DCαUSD	FZSUSD
FCαHKD	FZIHKD
WNαHKG SINJKT DPS	FL/HKG SINJKT DPS

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Ticket Printer Handling Procedures 列印機票

W*AT8BC230

Step 1: HMLM8BC230DT
Step 2: HMOM8BC230-TKT
Step 3: HMOM8BC230-U

DN*PTR

HMTN/D

No SCN left in ATB Stock Table (DN*PTR)

Step 1 - DB6D653A/D

Step 1 - HMSA-44400080001/4440008499/500

Step 2 - DB6D653A/44400080001/500

Step 2 - HMTN6D653A-44400080001/4440008499/500

Step 3 - RL/6D653A

DB6D653A/D

HMTN6D653A/RETURN

Issue a Ticket 開票處理

WYT¥KP7¥FINVAGT¥UN*TOURCODE ¥EO/
NONENDNONREF/VLD CX ONLY ¥ACXTMU1FINVAGT/Z7/TC-TOURCODE/EBNONEND
NONREF*EBVLD CX ONLY/CCX

WYT¥KP7¥AUA¥FINVAGT

TMU1FINVAGT/Z7

WYT¥NET/USD100.00¥ABA¥FCASH

TMU1FS/NFUSD100.00/Z0/CBA

WYT¥KP7¥ASQ¥F*AX37120000000000/1209

TMU1FAX37120000000000*D1209/Z7/CSQ

WYT¥KP7¥ATG¥F*AX37120000000000/
1209*ZxxxxxxTMU1FAX37120000000000*D1209*Axxxxxx/
Z7/CTGWYT¥KP7¥FMP*AX37120000000000/1209
*XXINVAGT/220

TMU1FMR/Z7

WYT¥FCASH¥NET/USD1500.00/F*TOURCODE/ASQ

TMU1FS/NFUSD1500.00/AI-TOURCODE/Z0/CSQ

WYT¥FCASH¥NET/PHP23521/F*TOURCODE/ACX

TMU1FS/NFPHP23521/AI-TOURCODE/Z0/CCX

WYT¥FCASH¥NET/USD150.00/F*TOURCODE/
ACX¥UX*TMU1FS/NFUSD150.00/AI-TOURCODE/Z0/CCX/
IT*PC

Ticketing commands 開票指令

TKPDTD - issue all filed fares

TKP1DTD - issue filed fare 1

TKP1P2/DTD - issue filed fare 1 for pax 2

Displaying Ticketing History 顯示開票記錄

*HT

*HTD

Display Electronic Ticket Record 顯示電子票檔案

WETR*2

*TE002

WETR*T1605789012345

*TE/16057891234

Regeneration of Electronic Ticket Document
重新列印電子票

N/A

Regenerate all: TSD00712345678904

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ABACUS

Re-print AGT CPN only
 Step1: *DFHIJO
 Step2: W¥RG<E-ticket no>¥RE

Re-print Passenger Receipt only
 Step1: DWLIST
 Step2: DP2/3/121
 (where 121 is the item from DWLIST)

GALILEO

Re-print AGT CPN only
 Step1: HQB/AGT/DS
 Step2: HQB/MU or HQB/MD
 Step3: HQNN

Re-print Passenger Receipt only
 Step1: HQB/REC/DS
 Step2: HQB/MU or HQB/MD
 Step3: HQNN

Void Ticket 作廢機票

WV2 (in an Active PNR)
 WV¥1601234567890/HKG13300/JBFQAC/
 10SEP/CAI (Re-enter to Void)

TRV/16055553338886
 TRV/16012345678903-891
 (void conjunction ticket)

Ticket Number Reporting 輸入機票號碼

7T-TK1605555666888¥N1.1
 7T-TK1605555666889¥S3,4¥N2.1
 7T-TK1605555666333-34¥N1.1

Step 1: GC*200/5/SQ (to find out airline requirement)
 Step 2: input TKNM entry:
 SSR:
 SI.P1/TKNM*16055556668882
 SI.P2/TKNM*16055556668893
 SI.P1/TKNM*16055556663330-334
 OSI:
 SI.MH*TKNM 23255556668881

Daily Ticketing Report 日常開票記錄

DQB*
 DQB*10JUN

HMPR
 HMPR/10JUN

Wholesale/Retail Ticketing 批發/零售旅行社開票處理

5WT-H3D8/ON
 5WT-H3D8/OFF

QEB/VVA
 QEB/VVA

Hotel 旅館

Step1 (Shop)
 HOTSYP/12NOV-2NT2
 HOT*
 Step2 (Look)
 HOD*3
 Step3 (Check)
 HRD*2
 Step4 (Book)
 0H1¥2/GAX___ EXP 1205-GOH/NM-1.1

Step1 (Shop)
 HOA12NOV-2NTSYD2
 HOA*PD
 Step2 (Look)
 HOD*3
 Step3 (Check)
 HOC*2
 HOV1
 Step4 (Book)
 N1A2D3/G-AX___EXP1205/NM-PEREJ JMR

continued on next page

Car 租車

Step1 (Shop)
CFSYD/10APR-12APR/9A-2P

Step2 (Look)
CF*1

Step3 (Check)
CF*R1 (display car rules)
CF*P1 (display car policy)
CF*X1 (display extra hour/day charges)

Step4 (Book)
-LIM/BOBBY MR
OC1

Step1 (Shop)
CAL10APR-12APRAKL/ARR-1000/DT-0900

Step2 (Check Rules)
CAVA1 (rules on line 1, CAL and CAQ)

Step3 (Sell/Book)
N1A1

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GALILEO CUSTOMER SUPPORT PROCESS

To serve you better, please provide us the following information when you call:

1. Your Galileo User Name
2. Your Galileo Pseudo City Code (a.k.a PCC or Pseudo)
 - If you do not know your PCC:
 - i. In Focalpoint
 - Open the program
 - Sign-On
 - Type in C and * followed by Enter
 - The system will now provide your PCC
 - ii. In Viewpoint
 - Open the program
 - Scroll down to the bottom of the page
 - Your PCC is listed under General Information
3. Whether you have a hardware or software problem
 - In case of software, please outline :
 - i. The system you are using
 - ii. The problem area : Booking, Printing, Fares etc
 - iii. Which screen the problem is on (if applicable)
 - iv. The function you are having a problem with
 - In case of hardware, please specify:
 - i. If you are using Galileo hardware
 - ii. Whether it is a hardware or connection problem
 - iii. In case of a hardware problem, the model/type of hardware you are using

Disclaimer

The information contained in this document is subject to change without notice. Galileo system enhancements, changes to airline functionality, reservations and accounting procedures may require alterations to occur from time to time. Individual and company names used in the examples within this guide are for training purposes only and do not represent any commitment on their behalf.

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GALILEO™ by **Travelport**

